

Volunteer Role Profile

Volunteer Role	Cumberland Centre Support
Volunteer Manager	Voluntary Services
Where you will be based	Other

Why we want you

The friendly face of a volunteer on arrival at the Urgent Treatment Centre, to help guide patients through check-in, befriend them and offer refreshments can make all the difference to their overall experience.

What you will be doing

- Offering drinks to those waiting
- Befriending and listening to patients

The skills you need

- Very good communication skills
- Able to work as a team
- Good level of health and fitness
- Confident in approaching new people
- Able to take direction
- Able to use your own initiative at times

What's in it for you

- Part of the front line team
- Supporting a busy environment
- Support patients and staff
- Be part of a brilliant team
- Learn how an Urgent Treatment Centre operates

Disclaimer

Must be at least 18 years old and the role is subject to a DBS check.