

Volunteer Role Profile

Volunteer Role	Chemotherapy Patient Support
Volunteer Manager	Voluntary Services
Where you will be based	Hospital

Why we want you

Patients can attend the unit for up to 8 hours and the friendly face of a volunteer to help them pass the time and to bring round the tea trolley is greatly appreciated. Staff are also grateful for a volunteer who can help by carrying out some non-clinical errands and tasks. Your help will greatly improve the experience of our cancer patients who spend a long time on the unit.

What you will be doing

- Chatting to waiting patients and keeping them company (particularly while those using the lounge are encouraged to do so unaccompanied).
- Offering patients hot drinks and lunch.
- Collecting medication from our Pharmacy Department.
- Walking with a patient as they leave the hospital.
- Collecting patient property from the ward entrance to bring to the lounge if appropriate.
- Wiping down chairs ready for the next patient.
- Shopping errands (within the hospital) to help patients when they return home.

The skills you need

- Excellent communication skills – talking and listening to patients and staff – with a good standard of oral English.
- Understand and comply with confidentiality requirements.
- Have a professional and friendly demeanour.
- Be committed to the role and attend regularly.
- Be punctual and dependable.
- Within the boundaries of your role, be self-motivated and able to help without direct supervision.
- The ability to know when to seek help – although guidance will be given.
- A reasonable level of fitness – you will be standing and walking during some of your ‘shift’.
- Able to work in a team.

What's in it for you

- You'll meet new people every time you attend, and have the opportunity to help them in a positive way.

- You'll be able to keep fit and active.
- You'll receive support and training from staff within the area.
- Be part of a brilliant team.

Disclaimer

Must be at least 18 years old and the role is subject to a DBS check. If you or a close family member or friend has undertaken treatment for cancer, you must be at least 6 months from the end of your treatment in order to apply.